



## Energy Support and Advice – presentations for vulnerable and low-income customers

Inverness Badenoch and Strathspey Citizens Advice Bureau has been funded to offer free presentations to vulnerable and low-income clients, customers and consumers about how to save energy in the home.

Our 'Energy Support and Advice' sessions cover the following:

- Schemes available to help people with their energy costs and needs including eligibility for payments such as Warm Home Discount, Winter Fuel Payment plus other grants and entitlements
- Energy efficiency measures
- Priority Services Register
- Smart meters
- What the CAB Energy Best Deal Team can provide for clients.

Our sessions are flexible, allow for questions and last between 30-60 minutes.

We deliver our sessions to groups of 8-10 people and in person or online, depending on circumstances and location.

All Citizens Advice Bureau services are offered at 'no cost' to the recipient.

If you are interested in receiving a presentation, please let me know by email at [Mike.Youatt@invernesscab.org](mailto:Mike.Youatt@invernesscab.org) or by phone on **01463 237664**.