



Ofgem's RIIO-ED2 Draft Determinations

Dear Stakeholder,

I am writing to you following Ofgem's initial assessment of SSEN Distribution's Business Plan for 2023-28, ['Powering Communities to Net Zero'](#), and in the context of your support in helping to shape our plan through our engagement programme.

In building our plan, we listened to over 25,000 customer and stakeholder voices and your participation in our workshops and events has been vital in ensuring our plan was truly reflective of the needs of the customers and communities we serve.

Ofgem's [Draft Determinations](#) set out their initial view of what funding we will be able to deploy to make improvements in services for customers. It is ours and stakeholders' only opportunity to provide Ofgem with additional feedback and evidence.

In our assessment, we believe there is significant work required to ensure that the Final Determinations fully reflect stakeholder needs and, importantly, enables the necessary investment in resilience, delivery of improvements in network infrastructure, and the deployment of technologies needed to help our customers and communities reach net zero.

We will be sharing our views with Ofgem but also wanted to ensure you were aware of the opportunity to make your own voice heard.

As part of the regulatory process, Ofgem is running a consultation period on the Draft Determinations until 25 August, and I would like to encourage you to take part in that [consultation](#) and share your view. Once the consultation closes, Ofgem will announce the Final Determinations at the end of this year.

If you would like to discuss what Ofgem's draft decisions mean for you or have specific areas of interest where you would like to offer guidance, we would welcome the opportunity to meet and understand your views. Due to a tight consultation timetable, please complete [this form](#) as soon as possible or, alternatively, respond to this email.

We may also reach out to you directly on specific issues regarding the draft determinations based on the sector or specialism you represent.

Thank you again for helping to inform our plan and your ongoing input and support is very much appreciated.

Yours sincerely,

Graeme Keddie,
Director of Corporate Affairs and Stakeholder Engagement

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