

Winter Ready Quick guide

You can find information on being 'Ready for Winter' on the Highland Council website <https://www.highland.gov.uk/readyforwinter>.

Additionally, for up-to-date information you can also subscribe to: [News RSS feed](#) at <https://www.highland.gov.uk/news/archive> and follow the Council's social media at <https://twitter.com/HighlandCouncil> and <https://www.facebook.com/highlandcouncil>.

Handy numbers in the event of an emergency

In an emergency dial 999 for the police, fire and ambulance service.

Non-emergencies, you can contact the police on 101, and the fire service on 01382 835804.

Council emergency and out of hours phone numbers

Health and social care - 08457 697284

Roads, parks, flooding and street lighting - 01349 886690

Housing, homelessness, and public buildings – 01349 886691

Registration - 07818 588 203

Other useful Council Numbers

Highland Council Covid-19 Free Helpline 0300 303 1362

Welfare helpline – 0800 090 1004

Trunk road maintenance

BEAR Scotland - 0800 587 1107

Other numbers

Gas Freephone - 0800 111 999

NHS 24 - Call free on 111 if you are ill and it can't wait until your regular NHS service reopens

Police Scotland – 101 (for all services)

Scottish Fire and Rescue Service - 01463 240999 (24 hours)

Scottish and Southern Electric Freephone - 0800 300 999

Scottish Water - 0800 0778 778 (24 hours)

SEPA Floodline - 0345 988 1188

SEPA Pollution hotline – 0800 807060 (24 hours)

Samaritans - 116 123 (calls are free and do not show on a phone bill)

Breathing Space - 0800 83 85 87

Highland Council Coronavirus Helpline

Tel: 0300 303 1362