

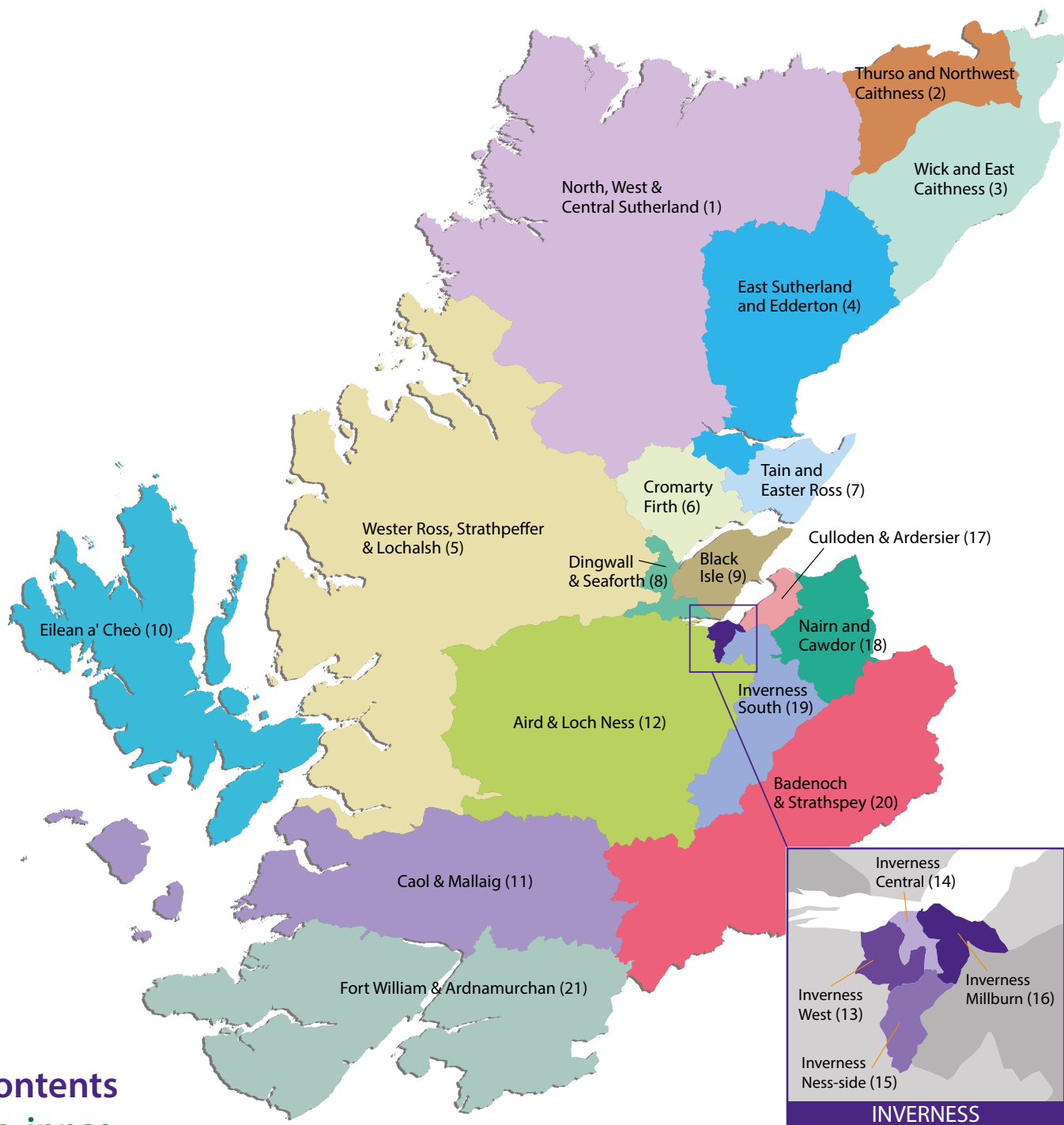
Know your council

Bi fiosrach mun chomhairle agad



Multi-Member Wards

Uàrdan Ioma-Bhall



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Front cover photos by The Peatlands Partnership and Ewen Weatherspoon.

The Highlands of Scotland

Gàidhealtachd na h-Alba

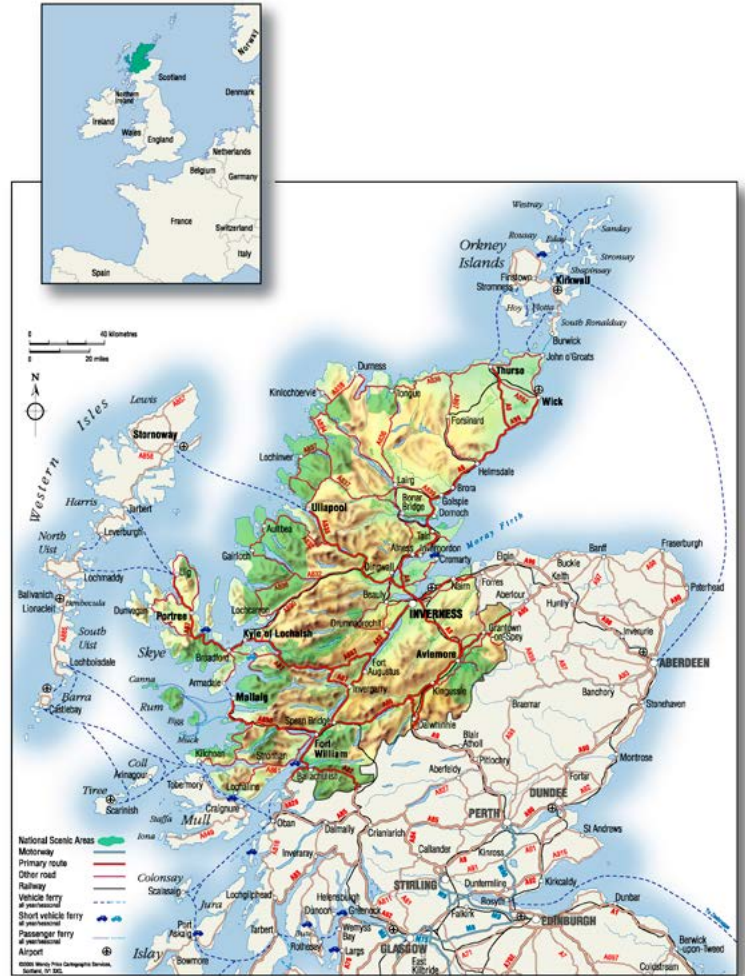
The Highlands of Scotland is a part of the world renowned for its beauty, hospitality and culture.

The population of the Highlands is 235,540. Inverness is the administrative and transport hub of the region - a city of some 63,000 inhabitants. It is fast growing and ambitious with direct air links to Amsterdam and London.

We're home to the Cairngorms, Scotland's second National Park and the largest in the UK, and the UNESCO geopark in North West Sutherland. The Inverness Campus is home to one of the most ambitious projects in Scotland. It is a nationally and internationally significant location for business, research, education and a thriving life sciences community.

The Highland Council and partners have signed a City-Region Deal worth £315 million and this is delivering a range of exciting projects over 10 years, which is set to see Inverness and the Highlands become a region of digital and economic opportunity.

www.highland.gov.uk/cityregiondeal



View from Inverness Castle North Tower by Even Weather Spoon

Whilst the geography of the area is characterised by a vast and diverse landscape, the lifestyle is characterised by community and connection. So there's something different about life in the north of Scotland. Whether it's down to the diversity of that geography, an area rich in outdoor opportunities, a rich culture or the friendly welcome, the Highlands offer one of the most distinctive lifestyle choices available anywhere in Scotland. It is one of the most attractive places to live, work, play and do business in the world.



Mountain Biking by Andrew Tryon

About The Highland Council

Mu Chomhairle Na Gàidhealtachd

A new council was formed following the Local Government Election on 4th May 2017. The new Administration will publish a programme for the Council in due course.

We are one of 32 all-purpose councils in Scotland, serving 235,540 people across 26,484 sq km.

Membership

The Council has 74 elected members, serving on 11 four-member wards and 10 three-member wards. Members will serve on the Council until 2021.

The representation is:

27 Independent

18 Scottish National Party

10 Scottish Conservative and Unionist

9 Scottish Liberal Democrats

3 Scottish Labour

1 Green Party

1 Sutherland Independent Group

1 Real Independent

1 Independents for Independence

3 Non-aligned

The Coalition Administration comprises members of the Independent, Liberal Democrats and Labour.

SNP, Conservative, Green and Non-aligned members make up the Opposition.

See the most up to date political representation at:

www.highland.gov.uk/councillors/party

Committees

Members serve on the following committees, which meet at The Highland Council Headquarters, Glenurquhart Road, Inverness except Area Committees.

See page 5 for the list of Strategic Committees, Area Committees, Regulatory Committees, and Other Committees and Boards. Committees are open to the public. Dates of meetings and agendas can be found on our website at: www.bit.ly/HC-CommitteeStructure

Joint Boards

Members serve on the Highland and Western Isles Valuation Joint Board, which also involves members from the Western Isles.

Local Access Forums

Elected members serve on six Local Access Forums, which are open to the public. Ward members are joined by the ward manager, key partners and agencies, including Community Councils, in discussing matters of local interest.

- Caithness Local Access Forum
- Inverness and Nairn Local Access Forum
- Lochaber Local Access Forum
- Ross and Cromarty Local Access Forum
- Skye and Lochalsh Local Access Forum
- Sutherland Local Access Forum

Local Community Partnerships

Under the terms of the Community Empowerment Act, community planning is the responsibility of 5 named partners – Police Scotland, Scottish Fire and Rescue Service, Highlands and Islands Enterprise, NHS Highland and Highland Council.

There are 9 local partnerships across the Highland area to support local planning arrangements, with representation from the Third Sector and other representation as appropriate.

The partnerships are:

- Caithness
- Lochaber
- Sutherland
- Inverness City Area
- East Ross
- Nairn
- Mid Ross
- Badenoch and Strathspey
- Skye, Lochalsh and Wester Ross.

Know Your Councillor

Cuir Eòlas air a' Chomhairliche Agad

Key

Strategic Committees

- AS** Audit and Scrutiny Committee
- CP** Communities and Place Committee
- ECI** Economy and Infrastructure Committee
- EDU** Education Committee
- HCW** Health, Social Care and Wellbeing Committee
- HC** Highland Council
- HP** Housing and Property Committee
- RES** Corporate Resources Committee

Regulatory Committees

- NPAC** North Planning Applications Committee (Wards 1-11)
- SPAC** South Planning Applications Committee (Wards 12-22)
- PRB** Planning Review Body
- HLC** Highland Licensing Committee
- HLB** Highland Licensing Board

Area Committees

- BSA** Badenoch and Strathspey Area Committee
- BDS** Black Isle, Dingwall and Seaforth Committee
- CC** Caithness Committee
- CIA** City of Inverness Area Committee
- ERA** Easter Ross Area Committee
- LA** Lochaber Area Committee
- NC** Nairnshire Committee
- SRC** Isle of Skye and Raasay Committee (Comataidh and Eilein Sgitheanaich agus Ratharsair)
- SCC** Sutherland County Committee
- WRSL** Wester Ross, Strathpeffer and Lochalsh Committee

Other Committees and Boards

- Climate Change Working Group
- GC** Gaelic Committee
- PC** Pensions Committee and Board
- Recovery Board
- Redesign Board
- TC** Tourism Committee
- VAL** Highlands and Islands Valuation Joint Board

Ward 1 North, West and Central Sutherland

Kirsteen Currie, Scottish National Party (SNP)



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Email: kirsteen.currie.cllr@highland.gov.uk

Species Champion: Juniper

Committees: **NPAC**
Area Ctte/Board: **SCC, VAL**

Ward 1 North, West and Central Sutherland

Hugh Morrison, Independent



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Address: Durness

Email: hugh.morrison.cllr@highland.gov.uk

Committees: Vice Chair **CP, GC, NPAC**
Area Ctte/Board: **SCC, VAL**

Ward 1 North, West and Central Sutherland

Linda Munro, Scottish Liberal Democrats



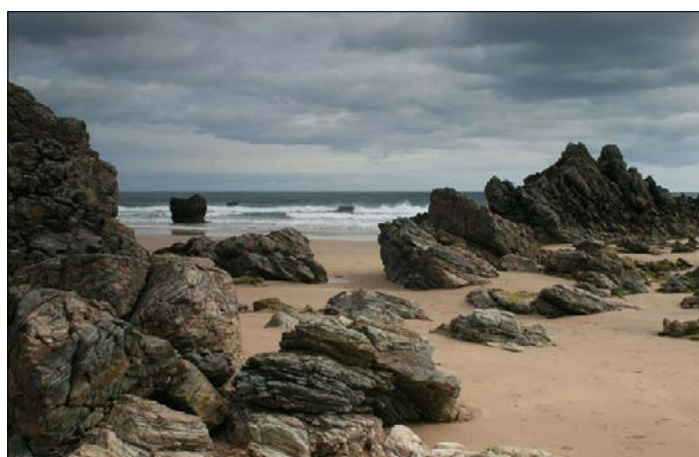
Phone: 01641 521366

Mobile: 07818 075273

Address: Caithness

Email: linda.munro.cllr@highland.gov.uk

Committees: Chair **HCW, HP**
Area Ctte/Board: **SCC**



Durness by David Martin

Know Your Councillor

Cuir Eòlas air a' Chomhairliche Agad

Ward 2 Thurso & Northwest Caithness

Donnie Mackay, Scottish Conservative and Unionist



Phone: 01847 891621

Mobile: 07833 496219

Address: Thurso

Email: donnie.mackay.cllr@highland.gov.uk

Committees: **GC, HP, Vice Chair NPAC**

Area Ctte/Board: **VAL, CC**

Ward 3 Wick & East Caithness

Raymond Bremner, Scottish National Party (SNP)



Mobile: 07787 836402

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Headquarters, Glenurquhart Road,
Inverness IV3 5NX

Email: raymond.bremner.cllr@highland.gov.uk

Depute Leader of the Opposition

Committees: **AS, RES, GC, NPAC, PC, PRB, TC**

Area Ctte/Board: **CC**

Ward 2 Thurso & Northwest Caithness

Struan Mackie, Scottish Conservative and Unionist



Mobile: 07801 766082

Address: Thurso

Email: struan.mackie.cllr@highland.gov.uk

**Civic Leader of Thurso and Northwest
Caithness**

Species Champion: Wildcat

Committees: **AS, RES, EDU, NPAC**

Area Ctte/Board: **Vice-Chair CC**

Ward 3 Wick & East Caithness

Willie MacKay, Independent



Phone: 01955 621876

Mobile: 07557 566529

Address: Caithness

Email: willie.mackay.cllr@highland.gov.uk

Provost of Wick

Committees: **ECI, HCW, HLC, PRB**

Area Ctte/Board: **Vice-Chair CC**

Ward 2 Thurso & Northwest Caithness

Matthew Reiss, Independent



Mobile: 07884 731354

Address: Thurso

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Police and Fire Spokesperson

Committees: **Vice-Chair RES**

Area Ctte/Board:

Ward 3 Wick & East Caithness

Andrew Sinclair, Scottish Conservative and Unionist



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Inverness IV3 5NX

Email: andrew.sinclair.cllr@highland.gov.uk

Committees: **ECI, EDU, GC, HLC**

Area Ctte/Board: **CC, HLB**

Ward 2 Thurso & Northwest Caithness

Karl Rosie, Scottish National Party (SNP)



Mobile: 07787 260991

Address: Thurso

Email: karl.rosie.cllr@highland.gov.uk

Committees: **HCW, NPAC, HLC, HLB**

Area Ctte/Board: **CC**

Ward 3 Wick & East Caithness

Nicola Sinclair, Independent



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Inverness IV3 5NX

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Committees: **EDU, HCW, NPAC**

Area Ctte/Board: **Chair CC**

Know Your Councillor

Cuir Eòlas air a' Chomhairliche Agad

Ward 4 East Sutherland & Edderton

Richard Gale, Scottish Liberal Democrats



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Address: Golspie

Email: richard.gale.cllr@highland.gov.uk

Committees: **CP, RES, NPAC, PC**
Area Ctte/Board: Chair **SCC**

Ward 5 Wester Ross, Strathpeffer & Lochalsh

Biz Campbell, Independent



Phone/Fax: 01599 511461

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Address: Glenshiel, by Kyle

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Vice-Convener of The Highland Council

Committees: **EDU, GC, HCW, NPAC, PRB**
Area Ctte/Board: **WRSL**

Ward 4 East Sutherland & Edderton

Deirdre Mackay, Scottish Labour Party



Mobile: 07824 695324

Address: Brora

Email: deirdre.mackay.cllr@highland.gov.uk

NHS Representative

Committees: **HCW**
Area Ctte/Board: **SCC**

Ward 5 Wester Ross, Strathpeffer & Lochalsh

Ian Cockburn, Scottish National Party (SNP)



Mobile: 07557 566544

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Inverness IV3 5NX

Email: ian.cockburn.cllr@highland.gov.uk

Joint Leader of the Opposition

Committees: **RES, TC**
Area Ctte/Board: **WRSL**

Ward 4 East Sutherland & Edderton

Jim McGillivray, Sutherland Independent Group



Phone: 01862 810594

Mobile: 07493 637950

Address: Dornoch

Email: jim.mcgillivray.cllr@highland.gov.uk

Committees:
Area Ctte/Board: **SCC**

Ward 5 Wester Ross, Strathpeffer & Lochalsh

Derek Macleod, Scottish Conservative and Unionist



Mobile: 07766 755009

Address: Gairloch

Email: derek.macleod.cllr@highland.gov.uk

Committees: **CP, ECI, NPAC, VAL**
Area Ctte/Board: **WRSL**

Ward 5 Wester Ross, Strathpeffer & Lochalsh

Alexander MacInnes, Scottish National Party (SNP)



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Committees: **CP, ECI, GC**
Area Ctte/Board: **WRSL**



Rowing at Helmsdale by Fiona Sutherland

Know Your Councillor

Cuir Eòlas air a' Chomhairliche Agad

Ward 6 Cromarty Firth

Mike Finlayson, Independent



Phone: 01349 830598

Mobile: 07825 116509

Address: Evanton

Email: michael.finlayson.cllr@highland.gov.uk

Committees: Vice Chair **HP, NPAC**

Area Ctte/Board: **ERA**

Ward 7 Tain & Easter Ross

Derek Loudon, Scottish National Party (SNP)



Mobile: 07787 835364

Address: Tain

Email: derek.loudon.cllr@highland.gov.uk

Committees: **AS, ECI, HCW, RES, PC**

Area Ctte/Board: **ERA**

Ward 6 Cromarty Firth

Pauline Munro, Non-aligned



Mobile: 07843 379164

Address: Alness

Email: pauline.munro.cllr@highland.gov.uk

Committees: **CP, NPAC (Sub), VAL**

Area Ctte/Board: **ERA**

Ward 7 Tain & Easter Ross

Fiona Robertson, Independent



Mobile: 07747 793354

Address: Tain

Email: fiona.robertson.cllr@highland.gov.uk

Committees: **EDU, HP**

Area Ctte/Board: Chair **ERA**

Ward 6 Cromarty Firth

Maxine Morley-Smith, Independents for Independence



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Email: maxine.smith.cllr@highland.gov.uk

Joint Leader of the Opposition

Committees: **ECI, HP, Chair NPAC, TC**

Area Ctte/Board: **ERA**

Ward 7 Tain & Easter Ross

Alasdair Rhind, Independent



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Committees: **CP, NPAC**

Area Ctte/Board: Vice-Chair **ERA**

Ward 6 Cromarty Firth

Carolyn Wilson, Independent



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Email: carolyn.wilson.cllr@highland.gov.uk

Committees:

Area Ctte/Board: **ERA**



Tain by Peter Jolly

Know Your Councillor

Cuir Eòlas air a' Chomhairliche Agad

Ward 8 Dingwall and Seaforth

Graham Mackenzie, Scottish National Party (SNP)



Mobile: 07557 566541

Address: Dingwall

Email: graham.mackenzie.cllr@highland.gov.uk

Committees: **Chair AS, EDU, GC, RES**

Area Ctte/Board: **BDS**

Ward 9 Black Isle

Gordon Adam, Scottish Liberal Democrats



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Committees: **AS, CP, EDU, GC, PRB, TC**

Area Ctte/Board: **Chair BDS**

Ward 8 Dingwall and Seaforth

Alister Mackinnon, Independent



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Mobile: 07786 391561

Address: Dingwall

Email: alister.mackinnon.cllr@highland.gov.uk

Committees: **GC, PC, Chair RES, VAL, NPAC (Sub)**

Area Ctte/Board: **BDS**

Ward 9 Black Isle

Jennifer Barclay, Independent



Phone: 01381 620042

Mobile: 07884 731373

Address: Fortrose

Email: jennifer.barclay.cllr@highland.co.uk

Committees: **AS, HCW, HLC, HP, NPAC**

Area Ctte/Board: **BDS**

Ward 8 Dingwall and Seaforth

Angela Maclean, Scottish Liberal Democrats



Mobile: 07825 116505

Address: Maryburgh

Email: angela.maclean.cllr@highland.gov.uk

Committees: **AS, HP, NPAC**

Area Ctte/Board: **BDS**

Ward 9 Black Isle

Craig Fraser, Scottish National Party (SNP)



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Address: Cromarty

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Committees: **CP, HP, NPAC, PC, TC**

Area Ctte/Board: **BDS**

Ward 8 Dingwall and Seaforth

Margaret Paterson, Independent



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Address: Dingwall

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Civic Leader of the Ross & Cromarty Area

Committees: **AS, CP, GC, HCW, NPAC, PB (Sub), PRB, TC, VAL**

Area Ctte/Board: **Vice Chair BDS**



Fairy Glen, Rosemarkie by The Highland Council

Know Your Councillor

Cuir Eòlas air a' Chomhairliche Agad

Ward 10 Eilean a' Cheò

John Finlayson, Independent



Mobile: 07787 152227

Address: Isle of Skye

Email: john.finlayson.cllr@highland.gov.uk

Committees: Chair **EDU, HCW, NPAC** (Sub)
Area Ctte/Board: **SRC**

Ward 10 Eilean a' Cheò

Calum Munro, Independent



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Email: calum.munro.cllr@highland.gov.uk

Committees:
Area Ctte/Board: **SRC**

Ward 10 Eilean a' Cheò

John Gordon, Independent



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Mobile: 07557 744399

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Email: john.gordon.cllr@highland.gov.uk

Committees: **CP, ECI, GC, NPAC, TC**
Area Ctte/Board: Chair/Cathraiche **SRC**

Ward 10 Eilean a' Cheò

Calum MacLeod, Non-aligned



Mobile: 07787 148506

Address: Isle of Skye

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Committees: **NPAC**
Area Ctte/Board: **SRC**



Photo of Kilt Rock, Skye by Ian Smith Skye Photo Centre

Know Your Councillor

Cuir Eòlas air a' Chomhairliche Agad

Ward 11 Caol & Mallaig

Allan Henderson, Independent



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Mobile: 07557 566477

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Vice-Convener of The Highland Council

Committees: Chair **CP, ECI, GC, HCW**, Chair **PRB, TC**

Area Ctte/Board: **LA**

Ward 12 Aird and Loch Ness

Helen Carmichael, Independent



Phone: 01463 782555

Mobile: 07771 370962

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Provost and Leader of Inverness and Area

Committees: **ECI, RES, PC, VAL** (Sub), **SPAC** (Sub)

Area Ctte/Board: Chair **CIA**

Ward 11 Caol & Mallaig

Denis Rixson, Scottish Liberal Democrats



Mobile: 07787 177061

Address: Mallaig

Email: denis.rixson.cllr@highland.gov.uk

Committees: **ECI, GC, HCW, RES, TC**

Area Ctte/Board: **LA**

Ward 12 Aird and Loch Ness

David Fraser, Independent



Committees:

Area Ctte/Board:

Ward 11 Caol & Mallaig

Ben Thompson, Independent



Mobile: 07833 687278

Address: Fort William

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Committees: **AS**, Chair **HP, PC, SPAC**

Area Ctte/Board: **LA**

Ward 12 Aird and Loch Ness

Margaret Davidson, Independent



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Email: margaret.davidson.cllr@highland.gov.uk

Leader of the Council

Committees: **AS, HCW, RES, SPAC**

Area Ctte/Board: **CIA**



Dolphins at Eggy by Bryan Bellwood

Ward 12 Aird and Loch Ness

Emma Knox, Scottish National Party (SNP)



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Committees: **EDU**, Vice-Convener **HLB, HLC**

Area Ctte/Board: **CIA**

Know Your Councillor

Cuir Eòlas air a' Chomhairliche Agad

Ward 13 Inverness West

Bill Boyd, Scottish National Party (SNP)



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Address: Inverness

Email: bill.boyd.cllr@highland.gov.uk

Committees: **AS, ECI, HCW, SPAC, VAL** (Sub)
Area Ctte/Board: **CIA**

Ward 14 Inverness Central

Janet Campbell, Independent



Phone: 01463 226598

Mobile: 07799 878426

Address: Inverness

Email: janet.campbell.cllr@highland.gov.uk

Committees: **GC, HP, VAL** (Sub)
Area Ctte/Board: **CIA**

Ward 13 Inverness West

Alex Graham, Liberal Democrats Focus Team



Phone: 01463 241148

Mobile: 07774 337710

Address: Inverness

Email: alex.graham.cllr@highland.gov.uk

Committees: **EDU, HP, VAL**
Area Ctte/Board: **CIA**

Ward 14 Inverness Central

Emma Roddick, Scottish National Party (SNP)



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Headquarters, Glenurquhart Road,
Inverness IV3 5NX

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Committees: **GC, HCW, HP, SPAC**
Area Ctte/Board: **CIA**

Ward 13 Inverness West

Graham Ross, Independent



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Address: Inverness

Email: graham.ross.cllr@highland.gov.uk

Deputy Provost and Leader of Inverness and Area

Committees: **EDU**
Area Ctte/Board: **CIA**

Ward 14 Inverness Central

Bet McAllister, Scottish Labour Party



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Depute Provost of Inverness and Area

Committees: **HP**
Area Ctte/Board: **CIA**



River Ness from the North Tower © Ewen Weatherspoon

Know Your Councillor

Cuir Eòlas air a' Chomhairliche Agad

Ward 15 Inverness Ness-Side

Alasdair Christie, Liberal Democrats Focus Team



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Email: alasdair.christie.cllr@highland.gov.uk

Depute Leader of the Council

Committees: **EDU**
Area Ctte/Board: **CIA**

Ward 16 Inverness Millburn

Ian Brown, Scottish National Party (SNP)



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Committees:
Area Ctte/Board: **CIA**

Ward 15 Inverness Ness-Side

Ron MacWilliam, Scottish National Party (SNP)



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Committees: **CP, SPAC**
Area Ctte/Board: **CIA**

Ward 16 Inverness Millburn

Jimmy Gray, Scottish Labour Party



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Leader of the Labour Group

Committees: Vice-Chair **ECI**, Chair **SPAC**, Convener **VAL, PC**
Area Ctte/Board: **CIA**

Ward 15 Inverness Ness-Side

Callum Smith, Scottish Conservative and Unionist



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Committees: **HLB, HLC, HCW, SPAC (Sub)**
Area Ctte/Board: **CIA**

Ward 16 Inverness Millburn

Isabelle MacKenzie, Scottish Conservative and Unionist



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Inverness IV3 5NX

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Committees: **EDU, HCW, SPAC (Sub)**
Area Ctte/Board: **CIA**



Know Your Councillor

Cuir Eòlas air a' Chomhairliche Agad

Ward 17 Culloden & Ardersier

Roddy Balfour, Independent



Phone: 01667 493457
Fax: 01667 493840

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Armed Forces and Veterans Champion

Committees: **AS, ECI, SPAC, PRB**
Area Ctte/Board: **CIA**

Ward 18 Nairn & Cawdor

Laurie Fraser, Independent



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Phone: 01667 453038 (Business)

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Provost of Nairn

Committees: **EDU, HP, PRB, SPAC, VAL**
Area Ctte/Board: **NC**

Ward 17 Culloden & Ardersier

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Committees: **HP, RES**
Area Ctte/Board: **CIA**

Ward 18 Nairn & Cawdor

Tom Heggie, Independent



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Committees: Vice-Chair **EDU, RES, SPAC**
Area Ctte/Board: Chair **NC**

Ward 17 Culloden & Ardersier

Trish Robertson, Scottish Liberal Democrats



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Address: Ardersier
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Committees: **CP, Chair ECI, Vice Chair PRB, SPAC (Sub)**
Area Ctte/Board: **CIA**

Ward 18 Nairn & Cawdor

Liz MacDonald, Non-aligned



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Headquarters, Glenurquhart Road,
Inverness IV3 5NX
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Committees: **CP, HP, Vice Chair HLC, Convener HLB**
Area Ctte/Board: **NC**



Leanach cottages, Culloden by The Highland Council

Ward 18 Nairn & Cawdor

Peter Saggars, Scottish Conservative and Unionist



Mobile: 07787 151437

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Email: peter.saggars.cllr@highland.gov.uk

Committees: Vice Chair **AS, ECI, HP, PC, RES**
Area Ctte/Board: **NC**

Know Your Councillor

Cuir Eòlas air a' Chomhairliche Agad

Ward 19 Inverness South

Carolyn Caddick, Scottish Liberal Democrats



Phone: 01463 792951

Mobile: 07557 566468

Address: c/o The Highland Council
Headquarters, Glenurquhart Road,
Inverness IV3 5NX

Email: carolyn.caddick.cllr@highland.gov.uk

Committees: **ECI, PC, RES, Vice Chair SPAC, VAL (Sub)**
Area Ctte/Board: **CIA**

Ward 20 Badenoch & Strathspey

John Bruce, Scottish Conservative and Unionist



Mobile: 07787 261303

Address: Granttown on Spey

Email: john.bruce.cllr@highland.gov.uk

Committees: **CP, HLC, HLB, RES, SPAC (Sub)**
Area Ctte/Board: **BSA**

Ward 19 Inverness South

Ken Gowans, SNP



Mobile: 07920 545064

Address: Inverness

Email: ken.gowans.cllr@highland.gov.uk

Committees: **ECI, EDU**
Area Ctte/Board: **CIA**

Ward 20 Badenoch & Strathspey

Muriel Cockburn, Scottish National Party (SNP)



Mobile: 07787 153971

Address: c/o The Highland Council
Headquarters, Glenurquhart Road,
Inverness IV3 5NX

Email: muriel.cockburn.cllr@highland.gov.uk

Committees: **EDU, HCW, VAL (Sub)**
Area Ctte/Board: **BSA**

Ward 19 Inverness South

Andrew Jarvie, Scottish Conservative and Unionist



Mobile: 07787 151944

Address: Inverness

Email: andrew.jarvie.cllr@highland.gov.uk

Leader of the Conservative Group

Committees: Chair **HLC, HLB, HCW, HP, PC, SPAC, TC**
Area Ctte/Board: **CIA**

Ward 20 Badenoch & Strathspey

Pippa Hadley, Scottish Green Party



Mobile: 07787 105714

Address: c/o The Highland Council
Headquarters, Glenurquhart Road,
Inverness IV3 5NX

Email: pippa.hadley.cllr@highland.gov.uk

Committees: **SPAC**
Area Ctte/Board: **BSA**

Ward 19 Inverness South

Duncan Macpherson, Independent



Mobile: 07787 153659

Address: Inverness

Email: duncan.macpherson.cllr@highland.gov.uk

Committees: **AS, CP, HLC, HLB, RES, VAL(Sub), SPAC(Sub), TC**
Area Ctte/Board: **CIA**

Ward 20 Badenoch & Strathspey

Bill Lobban, Independent



Phone: 01479 812836

Mobile: 07557 566546

Address: Aviemore

Email: bill.lobban.cllr@highland.gov.uk

Convener of the Highland Council

Committees: **CP, RES, PC, SPAC, TC**
Area Ctte/Board: Chair **BSA**

Know Your Councillor

Cuir Eòlas air a' Chomhairliche Agad

Ward 21 Fort William & Ardnamurchan

Blair Allan, Scottish National Party (SNP)



Mobile: 07787 260988
Address: c/o The Highland Council
 Headquarters, Glenurquhart Road,
 Inverness IV3 5NX
Email: blair.allan.cllr@highland.gov.uk

Committees: **SPAC** (Sub)
 Area Ctte/Board: **LA**

Ward 21 Fort William & Ardnamurchan

Andrew Baxter, Real Independent



Phone: 01855 831563
Mobile: 07740 698173
Address: Argyll
Email: andrew.baxter.cllr@highland.gov.uk

Committees: **ECI, SPAC**
 Area Ctte/Board: Chair **LA**

Ward 21 Fort William & Ardnamurchan

Niall McLean, Scottish National Party (SNP)



Mobile: 07775 745067
Address: Ballachulish
Email: niall.mclean.cllr@highland.gov.uk

Committees: **SPAC**
 Area Ctte/Board: **LA**

Ward 21 Fort William & Ardnamurchan

Ian Ramon, Scottish Conservative and Unionist



Mobile: 07787 127815
Address: Acharacle
Email: ian.ramon.cllr@highland.gov.uk

Committees: **CP**
 Area Ctte/Board: **LA**

Key

Strategic Committees

- AS** Audit and Scrutiny Committee
- CP** Communities and Place Committee
- ECI** Economy and Infrastructure Committee
- EDU** Education Committee
- HCW** Health, Social Care and Wellbeing Committee
- HC** Highland Council
- HP** Housing and Property Committee
- RES** Corporate Resources Committee

Regulatory Committees

- NPAC** North Planning Applications Committee (Wards 1-11)
- SPAC** South Planning Applications Committee (Wards 12-22)
- PRB** Planning Review Body
- HLC** Highland Licensing Committee
- HLB** Highland Licensing Board

Area Committees

- BSA** Badenoch and Strathspey Area Committee
- BDS** Black Isle, Dingwall and Seaforth Committee
- CC** Caithness Committee
- CIA** City of Inverness Area Committee
- ERA** Easter Ross Area Committee
- LA** Lochaber Area Committee
- NC** Nairnshire Committee
- SRC** Isle of Skye and Raasay Committee (Comataidh and Eilein Sgitheanaich agus Ratharsair)
- SCC** Sutherland County Committee
- WRSL** Wester Ross, Strathpeffer and Lochalsh Committee

Other Committees and Boards

- Climate Change Working Group
- GC** Gaelic Committee
- PC** Pensions Committee and Board
- Recovery Board
- Redesign Board
- TC** Tourism Committee
- VAL** Highlands and Islands Valuation Joint Board

Office Bearers

Luchd-dreuchd



Leader of the Council:
Margaret Davidson
Independent - Ward 12 Aird and Loch Ness



Depute Leader of the Council:
Alasdair Christie
Liberal Democrats - Ward 15 Inverness Ness-side



Coalition Administration by Ewen Weatherspoon



Convener:
Bill Lobban
Independent - Ward 20 Badenoch & Strathspey



Leader of the Opposition:
Maxine Smith
SNP - Ward 6 Cromarty Firth

Strategic Committees

Audit and Scrutiny Committee (AS):

Chair: **Graham Mackenzie**, SNP - Dingwall and Seaforth
Vice Chair: **Peter Siggers**, Conservative - Nairn and Cawdor

Communities and Place Committee (CP):

Chair: **Allan Henderson**, Independent - Caol and Mallaig
Vice Chair: **Hugh Morrison**, Independent - North, West and Central Sutherland

Economy and Infrastructure Committee (ECI):

Chair: **Trish Robertson**, Liberal Democrats - Culloden and Ardersier

Vice Chair: **Jimmy Gray**, Labour - Inverness Millburn

Education Committee (EDU):

Chair: **John Finlayson**, Independent - Eilean a' Cheò
Vice Chair: **Tom Heggie**, Independent - Nairn & Cawdor

Health, Social Care and Wellbeing (HCW):

Chair: **Linda Munro**, Liberal Democrats - North, West and Central Sutherland

Vice Chair: **Nicola Sinclair**, Independent - Wick & East Caithness

Housing and Property Committee (HP):

Chair: **Ben Thompson**, Independent - Caol & Mallaig
Vice Chair: **Mike Finlayson**, Independent - Cromarty Firth

Corporate Resources Committee (RES):

Chair: **Alister MacKinnon**, Independent - Dingwall and Seaforth

Vice Chair: **Matthew Reiss**, Independent - Thurso and Northwest Caithness

Regulatory Committees

North Planning Applications Committee -Wards 1-10 (NPAC):

Chair: **Maxine Smith**, Independents for Independence - Cromarty Firth

Vice Chair: **Donnie Mackay**, Conservative and Unionist - Thurso and Northwest Caithness

South Planning Applications Committee -Wards 11-21 (SPAC):

Chair: **Jimmy Gray**, Labour - Inverness Millburn

Vice Chair: **Carolyn Caddick**, Liberal Democrats - Inverness South

Planning Review Body (PRB)

Chair: **Allan Henderson**, Independent - Caol and Mallaig

Vice Chair: **Trish Robertson**, Liberal Democrats - Culloden and Ardersier

Highland Licensing Committee (HLC)

Chair: **Andrew Jarvie**, Conservative and Unionist - Inverness South

Vice Chair: **Liz MacDonald**, Non-aligned - Nairn and Cawdor

Highland Licensing Board (HLB):

Convener: **Liz MacDonald**, Non-aligned - Nairn and Cawdor

Vice Convener: **Emma Knox**, SNP - Aird and Loch Ness

Area Committees

Badenoch and Strathspey Area Committee (BSA):

Chair: **Bill Lobban**, Independent - Badenoch and Strathspey

Black Isle, Dingwall and Seaforth Committee (BDS):

Chair: **Gordon Adam**, Liberal Democrats - Black Isle

Vice Chair: **Margaret Paterson**, Independent - Dingwall and Seaforth

Caithness Committee (CC):

Chair: **Nicola Sinclair**, Independent - Wick and East Caithness

Vice Chair: **Willie MacKay**, Independent - Wick and East Caithness

Vice Chair: **Struan Mackie**, Conservative - Thurso and Northwest Caithness

City of Inverness Area Committee (CIA):

Provost and Leader of Inverness and Area:

Helen Carmichael, Independent - Aird and Loch Ness

Depute Provost and Leader of Inverness and Area:

Graham Ross, Independent - Inverness West

Depute Provost of Inverness: **Bet McAllister**, Labour - Inverness Central

Easter Ross Area Committee (ERA):

Chair: **Fiona Robertson**, Independent - Tain and Easter Ross

Vice Chair: **Alasdair Rhind**, Independent - Tain and Easter Ross

Lochaber Committee (LA):

Chair: **Andrew Baxter**, Independent - Fort William and Ardnamurchan

Nairnshire Committee (NC):

Chair: **Tom Heggie**, Independent - Nairn and Cawdor

Provost of Nairn: **Laurie Fraser**, Independent - Nairn and Cawdor

Isle of Skye and Raasay Committee / Comataidh and Eilein Sgitheanaich agus Ratharsair (SRC):

Chair/Cathraiche: **John Gordon**, Independent - Eilean a' Cheò

Sutherland County Committee (SCC):

Chair: **Richard Gale**, Liberal Democrats - East Sutherland and Edderton

Wester Ross, Strathpeffer and Lochalsh Committee (WRSL):

Chair: **Ian Cockburn**, SNP - Wester Ross, Strathpeffer and Lochalsh

Other Committees and Boards

Climate Change Working Group

Chair: **Trish Robertson**, Liberal Democrats - Culloden and Ardersier

Gaelic Committee / Comataidh na Gaidhlig (GC):

Chair/Cathraiche: **Vacant**

Vice Chair: **Vacant**

Pensions Committee (PC):

Chair: **Richard Gale**, Liberal Democrats - East Sutherland and Edderton

Recovery Board

Chair: **Alasdair Christie**, Liberal Democrats - Inverness, Ness-side

Redesign Board

Chair: **Bill Lobban**, Independent - Badenoch and Strathspey

Tourism Committee (TC):

Chair: **Maxine Smith**, SNP - Cromarty Firth

Vice Chair: **Gordon Adam**, Liberal Democrats - Black Isle

Highland and Comhairle nan Eilean Siar Valuation Joint Board (VAL):

Chair: **Jimmy Gray**, Labour - Inverness Millburn

Depute Convener: **Alasdair MacLeod**, Sgìre An Rubha, Western Isles

Executive Leadership Team

Sgioba Ceannardais Ghnìomhaich



Donna Manson
Chief Executive
Email: chief.executive@highland.gov.uk
Address: The Highland Council, Headquarters,
Glenurquhart Road, Inverness IV3 5NX
Secretary: 01463 702968



Carron McDiarmid
Executive Chief Officer of
Communities and Place
Phone: 01463 702852
Email: carron.mcdiarmid@highland.gov.uk
Secretary: 01463 702261



Kate Lackie
Executive Chief Officer of
Performance and Governance
Phone: 01463 702041
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Secretary: 01463 702162



Nicky Grant
Interim Executive Chief Officer of
Education and Learning
Phone: 01463 702804
Email: nicky.grant@highland.gov.uk
Secretary: 01463 702253



Mark Rodgers
Executive Chief Officer of
Property and Housing
Phone: 01463 702550
Email: mark.rodgers@highland.gov.uk
Secretary: 01463 702261



Fiona Duncan
Executive Chief Officer of
Health and Social Care
Phone:
Email: fiona.duncan4@highland.gov.uk
Secretary: 01463 702861



Liz Denovan
Executive Chief Officer of
Resources and Finance
Phone: 01463 702162
Email: liz.denovan@highland.gov.uk
Secretary: 01463 702162



Malcolm MacLeod
Executive Chief Officer of
Infrastructure and Environment
Phone: 01463 702506
Email: malcolm.macleod@highland.gov.uk
Secretary: 01463 702253



Allan Gunn
Interim Executive Chief Officer of
Transformation
Phone: 01463 702491
Email: allan.gunn@highland.gov.uk
Secretary: 01463 702861



Chief Executive's Office

Oifis an Àrd-oifigeir



Donna Manson

Chief Executive

Email: chief.executive@highland.gov.uk

Address: The Highland Council, Headquarters,
Glenurquhart Road, Inverness IV3 5NX

Executive PA: 01463 702968

The Chief Executive's Office provides a range of functions to support the Chief Executive and Council's Leadership.

The Communications and Resilience Office function manages external and internal communications and emergency planning and resilience functions and a graphic design service.

The Elections Team also provides support for all local, national and European elections with the Chief Executive as Returning Officer.

Communications and Resilience

Ruth Cleland, Communications and Resilience Manager

Corporate Communications:

External and Internal Communications. Social Media.
Campaigns and events. Media enquiries. Graphic Design services.
Publications.

Phone: 01463 702020

Email: corporate.communications@highland.gov.uk

Resilience:

Emergency Planning. Business Continuity.

Email: emergency.planning@highland.gov.uk

Phone: 01463 713479

The senior management structure is currently undergoing a transformation project and there may be some further changes to functions on the following pages.

Communities and Place Coimhearsnachdan agus Àite



Carron McDiarmid

Executive Chief Officer of
Communities and Place

Phone: 01463 702852

Email: carron.mcdiarmid@highland.gov.uk

Secretary: 01463 702261

The Communities and Place Service brings functions together that focus on three key public service areas. These are:

1. Delivering key services that reach everyone in the Highlands.
2. Working with communities to improve public services locally.
3. Tackling poverty and inequality and leading on our equalities and human rights duties.

The service also supports all Council operations by providing all fleet, travel arrangements and supplies from our stores.

There are new possibilities emerging from bringing these functions together, for example how Council fleet can support community transport groups to reduce transport poverty. With around 900 staff (620 full time equivalents) and a gross revenue budget of around £53m and net revenue budget of £33m, the Service is open to ideas on improvement and will work with communities in developing new approaches to service delivery.

FUNCTIONS

Delivering key services

Amenities and Grounds Maintenance
Burials & Cremations
Customer/Contact Services
Environmental Health
Public Conveniences
Registrar Services
Street Cleansing
Waste Operations (refuse collection, recycling and disposal)
Waste Strategy

Working with communities

City and Ward Management
Community Asset Transfers
Community Engagement
Community Learning and Development (to include adult literacy and youth work)
Community Planning
Place Based Approaches
War Memorials

Tackling poverty and inequality

Anti-Poverty Strategy
Equalities and Human Rights

Supporting all Council services

Fleet
Stores
Travel Desk

Policy

Alison Clark

Head of Policy

Phone: 01463 702512

Email: alison.clark@highland.gov.uk

City and Ward Management. Community Asset Transfers. Community Engagement. Community Learning and Development (with High Life Highland). Community Planning. Place Based Approaches. Anti-Poverty Strategy. Equalities and Human Rights.

Performance and Resources

Caroline Campbell

Head of Performance and Resources

Phone: 01463 702610

Email: caroline.campbell@highland.gov.uk

Service Performance Management. Customer Contact/Services (service points, service centre, customer relations management). Registrar Service. Fleet procurement and maintenance. Stores and Logistics. Travel Desk

Environmental and Amenity Services

Vacant

Head of Environmental and Amenity Services

Phone:

Email:

Amenities and Grounds Maintenance. Burials & Cremations. Environmental Health. Public Conveniences. Street Cleansing. War Memorials. Waste Operations (refuse collection, recycling and disposal). Waste Strategy.

City Area Manager/Ward Managers

Manaidsear Sgìre Cathair-bhaile/Manaidsearan Uàird

Ward Managers provide the local links among communities, Council services and local Members and help to ensure the effective delivery of public services. They also work closely with a wide range of community planning partners including the third sector and help to facilitate a joined up approach to a wide range of local activities, services and local response to emergencies.

Inverness, Nairn, Badenoch and Strathspey

David Haas



City Area Manager

Phone: 01463 785018

Mobile: 07799 072061

Address: Town House, Inverness IV1 1JJ

Email: david.haas@highland.gov.uk

- Ward 12: Aird & Loch Ness
- Ward 13: Inverness West
- Ward 14: Inverness Central
- Ward 15: Inverness Ness-Side
- Ward 16: Inverness Millburn
- Ward 17: Culloden & Ardersier
- Ward 18: Nairn & Cawdor
- Ward 19: Inverness South
- Ward 20: Badenoch & Strathspey

Caithness, Sutherland and Easter Ross

Helen Ross



Senior Ward Manager

Phone: 01408 635215

Mobile: 07768 164205

Address: Drummuie, Golspie KW10 6TA

Email: helen.ross@highland.gov.uk

- Ward 1: North, West & Central Sutherland
- Ward 2: Thurso & Northwest Caithness
- Ward 3: Wick & East Caithness
- Ward 4: East Sutherland and Edderton
- Ward 6: Cromarty Firth
- Ward 7: Tain & Easter Ross

Ross, Skye and Lochaber

Dot Ferguson



Senior Ward Manager

Phone: (01397) 708697

Mobile: 07899 067668

Fax: 01397 704016

Address: Charles Kennedy Building, Achintore Road, Fort William, PH33 6RQ

Email: dot.ferguson@highland.gov.uk

- Ward 5: Wester Ross, Strathpeffer & Lochalsh
- Ward 8: Dingwall & Seaforth
- Ward 9: Black Isle
- Ward 10: Eilean a' Cheò
- Ward 11: Caol & Mallaig
- Ward 13: Inverness West
- Ward 21: Fort William & Ardnamurchan



Ward Managers Stiùirichean Uàird

Caithness, Sutherland and Easter Ross

Alex Macmanus



Caithness Wards Manager

Phone: 01955 608201

Mobile: 07785 523651

Address: Caithness House, Market Place,
Wick, Caithness, KW1 4AB

Email: alex.macmanus@highland.gov.uk

Ward 2: Thurso & Northwest Caithness

Ward 3: Wick & East Caithness

Inverness, Nairn, Badenoch and Strathspey

Liz Cowie



Ward Manager

Phone Nairn: 01667 458511

Phone Kingussie: 01540 664537

Address: The Court House, High Street,
Nairn IV12 4AU

Email: liz.cowie@highland.gov.uk

Ward 17: Culloden & Ardersier

Ward 19: Inverness South

Ward 20: Badenoch & Strathspey

Caithness, Sutherland and Easter Ross

Phil Tomalin



Sutherland Wards Manager

Phone: 01408 635335

Mobile: 07747 048776

Address: Drummie, Golspie KW10 6TA

Email: phil.tomalin@highland.gov.uk

Ward 1: North, West & Central Sutherland

Ward 4: East Sutherland and Edderton

Ross, Skye and Lochaber

Di Agnew



Ward Manager

Phone: 01349 868477

Mobile: 07747 790504

Address: Council Offices, High Street,
Dingwall IV15 9QN

Email: diane.agnew@highland.gov.uk

Ward 8: Dingwall and Seaforth

Ward 9: Black Isle

Inverness, Nairn, Badenoch and Strathspey

Charles Stephen



Ward Manager

Phone: 01463 785010

Mobile: 07899 671489

Address: Town House, Inverness IV1 1JJ

Email: charles.stephen@highland.gov.uk

Ward 12: Aird & Loch Ness

Ward 15: Inverness Ness-Side

Ward 16: Inverness Millburn

Ross, Skye and Lochaber

Willie MacKinnon



Ward Manager

Phone: 01478 613849

Mobile: 07825 116490

Address: Tigh na Sgìre, Park Lane, Portree,
Isle of Skye IV51 9GP

Email: willie.mackinnon@highland.gov.uk

Ward 10: Eilean a' Cheò

Inverness, Nairn, Badenoch and Strathspey

Willie Munro

Acting Ward Manager

Phone: 01667 458511

Address: The Court House, High Street,
Nairn IV12 4AU

Email: willie.munro@highland.gov.uk

Ward 10: Eilean a' Cheò

Ross, Skye and Lochaber

Emma Tayler



Assistant Wards Manager

Phone: 01397 707232

Mobile: 07867 550062

Address: Charles Kennedy Building,
Achintore Road, Fort William, PH33 6RQ

Email: emma.tayler@highland.gov.uk

Ward 11: Caol & Mallaig

Ward 21: Fort William & Ardnamurchan

Education and Learning Foghlam agus Ionnsachadh



Nicky Grant

Interim Executive Chief Officer of Education and Learning

Phone: 01463 702804

Email: nicky.grant@highland.gov.uk

Secretary: 01463 702253

Education

Fiona Grant

Interim Head of Education

Phone: 01955 603333

Email: fiona.grant1@highland.gov.uk

Resources

Brian Porter

Head of Resources

Phone: 07824 519667

Email: brian.porter@highland.gov.uk

School Estate, Service support, Resources, ICT/Digital Support

Mid

Derek Martin

Area Education Manager (Mid)

Phone: 01349 868603

Email: derek.martin@highland.gov.uk

Location: Area Care and Learning Office, 84 High Street, Dingwall IV15 9QN

West

Don Esson

Area Education Manager (West)

Phone: 01478 613697

Email: don.esson@highland.gov.uk

Location: Area Care and Learning Office, Tigh na Drochaid, Bridge Road, Portree, IV51 9ER

FUNCTIONS

Additional Support for Learning

Additional Support Services

Allowance/Bursaries Curriculum 3-18

Developing Scotland's Young Workforce

Early Years

Eden Court

Education improvement

Education maintenance

Gaelic Education Gateway

High Life Highland

Home education and Partnership with parents

Improving Outcomes

Learning and Teaching

Looked After Children and corporate parenting -educational outcomes

Mental Health Workers

Primary Mental Health Workers

Primary Schools

Psychological services

Schools - other

Secondary schools

Staff Development

including professional learning and update

Transitions

Education & Learning Areas

Operational delivery of services for children.



North

Alison Donald

Area Education Manager (North)

Phone: 07780 545039

Email: alison.donald@highland.gov.uk

Location: Area Care and Learning Office, Drummie Offices, Drummie, Golspie, KW10 6TA

South

Fiona Shearer

Area Education Manager (South)

Phone: 01463 702880

Email: fiona.shearer@highland.gov.uk

Location: Area Care and Learning Office, Council Headquarters, Glenurquhart Road, Inverness IV3 5NX

Health and Social Care Slàinte agus Cùram Sòisealta



Fiona Duncan

Executive Chief Officer of
Health and Social Care

Phone:

Email: fiona.duncan4@highland.gov.uk

Secretary: 01463 702861

The Health and Social Care Service work alongside our partners and children, young people and their families to ensure that they receive the help and support they need to optimise their well-being at every stage. We work to ensure children and young people have the best start in life and enjoy positive, rewarding experiences growing up.

FUNCTIONS

Adult Protection

Adult Social Care

NHS Partnership

Lead Agency

Allied Health

Professionals

Chief Social Work

Officer

Child Protection

Child Protection

Advisers (Health)

Children's Services:

Social Care

Corporate Parenting

Criminal Justice

Social Work

Edge of care

Family Nursing

Fostering and
Adoption

Health

Improvement

Health Visiting

Looked After

Children

Mental Health

Officers

NHS Commissioned
Services

Out of Hours

Social Work

Prevention Strategy

Residential Care

School Nursing

Self Directed

Support

Throughcare/

Aftercare

Young Carers

Health

Fiona Malcolm

Interim Head of Integration Adult Social Care

Phone: 01463 702114

Email: fiona.malcolm@highland.gov.uk

NHS Partnership arrangements, Delivery of Adult Social Care pursuant to the Lead agency model, Public Protection.

Children's Services

Ian Kyle

Head of Intergrated Children's Services

Phone: 01463 702928

Email: ian.kyle@highland.gov.uk

Quality assurance. Service and partnership planning. Community planning. 3rd sector contracts. Service improvement. Service performance. Corporate parenting. Child poverty. Children's rights.

Children's Services

Jacquelyn Jennett

Head of Children's Services - Operations

Phone: 01463 702473

Email: jacquelyn.jennett@highland.gov.uk

Management of practice teams, adoption, fostering and residential units. Agency decision maker for adoption, fostering, permanence and kinship care. Violence Against Women Partnership Chair.

Health

Jane Park

Head of Services - Health

Phone: 07713 017646

Email: jane.park@highland.gov.uk

Strategic leadership of commissioned health service within The Highland Council with responsibility for professional and clinical governance to ensure the safe and effective delivery of health care which centres on improving outcomes and the needs and rights of children & young people.

Infrastructure and Environment Bun-structair agus Àrainneachd



Malcolm MacLeod

Executive Chief Officer of
Infrastructure and Environment

Phone: 01463 702506

Email: malcolm.macleod@highland.gov.uk

Secretary: 01463 702253

FUNCTIONS

Business
Development &
Systems Support

Business Gateway

Building Standards

Capital Schemes -
Infrastructure

Car Parking

City-Region Deal

Climate Strategy &
Sustainability

Commercial

Property

Development

Cultural Strategy

Development and
Regeneration

Economy

Energy

Environment

Ferries

Flood Act Duties

Gaelic Economy

Harbours and

Marine Facilities

Housing

Development

Inward Investment

IT Infrastructure
(fibre, 5G mobile)

External

Laboratory and
Quarry

Planning

Public and School

Transport

Roads

Safety Inspections:
bridges, structures,
drainage & restraint
systems

Street Lighting

Tourism

Transport Planning

Winter

Maintenance

Infrastructure

Colin Howell

Head of Infrastructure

Phone: 01408 635315

Email: colin.howell@highland.gov.uk

Design and Construction of Capital Funded Infrastructure: Roads, Bridges, Culverts and Retaining Walls, Cycleways and Footpaths, Streetscaping, Rock Slope Stabilisation, Flood Alleviation Works, Piers and Harbours, Coast Protection, Burial Grounds, Landfill Sites and Recycling Facilities. Flood Risk Assessment and Strategy.

Roads and Transport

Tracey Urry

Head of Roads and Transport

Phone: 01463 702922

Email: tracey.urry@highland.gov.uk

Roads Network Management. Roads & Bridges Maintenance. Ferries and Harbours. Winter Maintenance. Traffic Management and Orders. Car Parks & Parking Enforcement. Public, Community and School Transport. Street Lighting. Radio Communications.

Development and Regeneration

Allan Maguire

Head of Development and Regeneration

Phone: 01463 702252 **Mobile:** 07771 504530

Email: allan.maguire@highland.gov.uk

Partnership Projects. Industrial and Investment Portfolio. Housing Development. Management of private sector Housing Grants. Economic Development. Business Advice and Funding. Tourism. EU Funding. Estates Management.

Planning and Environment

Dafydd Jones

Acting Head of Development Management

Phone: 01349 868424

Email: dafydd.jones@highland.gov.uk

Development Management. Planning Applications.

Planning enforcement.

Planning and Environment

Nicole Wallace

Acting Head of Planning and Environment

Phone: 01463 702568 **Mobile:** 07899 968205

Email: nicole.wallace@highland.gov.uk

Building Standards. Business and Systems Support. Carbon Clever. Climate Change & Energy. Development Plans. Leader. Long Distance Routes. Natural and Historic Environment. Research and Information. Transport Planning.

Performance and Governance Coileanadh agus Riaghladh



Kate Lackie

Executive Chief Officer of
Performance and Governance

Phone: 01463 702041

Email: kate.lackie@highland.gov.uk

Secretary: 01463 702162

FUNCTIONS

<u>Best Value</u>	<u>Corporate Leadership Support - Councillors</u>	<u>Registration, lettings, Fraud Investigation</u>
<u>Business Intelligence</u>	<u>Corporate Performance Management</u>	<u>Members Services</u>
<u>Corporate Fraud - democratic services</u>	<u>Corporate Risk Management</u>	<u>Ombudsman</u>
<u>Corporate Governance - Elections</u>	<u>Freedom of Information and Data Protection policy</u>	<u>Parliamentary and political liaison</u>
<u>Corporate Governance - Legal</u>	<u>Gaelic development</u>	<u>Police & Fire scrutiny</u>
<u>Corporate Governance - Democratic Services</u>	<u>Internal Audit</u>	<u>Policy</u>
	<u>Licensing: Liquor, Civic Government, Private Landlord</u>	<u>Public Performance Reporting</u>
		<u>Trading Standards</u>

Legal - Corporate Governance

Stewart Fraser

Head of Corporate Governance

Phone: 01463 702112

Email: stewart.fraser@highland.gov.uk

Legal, Licensing, Elections, Democratic and Trading Standards.
Monitoring Officer.

FOI and Data Protection

Miles Watters

Freedom of Information & Data Protection Manager

Phone: 01463 702029

Email: miles.watters@highland.gov.uk

Freedom of Information, Data Protection and Scottish Public Services
Ombudsman. Data Protection Officer.

Audit, Performance and Corporate Risk

Evelyn Johnston

Corporate Audit & Performance Manager

Phone: 01463 702671

Email: evelyn.johnston@highland.gov.uk

Best Value, Business Intelligence, Corporate Fraud, Corporate
Performance Management, Corporate Risk Management, Internal
Audit, Performance Reporting.

Property and Housing Cuid-seilbhe agus Taigheadas



Mark Rodgers

Executive Chief Officer of
Property and Housing

Phone: 01463 702550

Email: mark.rodgers@highland.gov.uk

Secretary: 01463 702261

FUNCTIONS

Affordable Warmth
Catering, Cleaning
and Facilities
Management

Corporate Asset
Management

Corporate
Property Client

Depots

Estates Planning
and Capital

Investment - C&L

FM Client

H&CS and Property
Housing input into
Care Services
Homelessness

HRA (Management
of Council Housing)

In-house Building
Maintenance Team

Office

Accommodation
Management

Project & Cost
Management

Property Capital

Projects -

Budget & Delivery

Property Design
Property
Engineering
Design Services

Property
Maintenance

Property
Support Team

Schools Catering &
Cleaning (client)

Tenant Participation

Housing and Building Maintenance

David Goldie

Head of Housing and Building Maintenance

Phone: 01463 702864

Email: david.goldie@highland.gov.uk

Housing Strategy;

Housing Revenue Account investment and capital planning;

Allocation, management, repairs and maintenance of Council Housing;

Homelessness and related housing support services, sheltered

housing warden services;

Management of Gypsy/Traveller sites.

Property and Facilities Management

Finlay MacDonald

Head of Property and Facilities Management

Phone: 01463 702211

Email: finlay.macdonald@highland.gov.uk

Strategic Property Management, Statutory Compliance and

Maintenance. Catering, Cleaning and Facilities Management.

Capital Programme Management, Cost Management and Quantity

Surveying Services. Sustainable Design and Construction Services.

Engineering Design, Utility Management, Carbon Reduction and

Environmental Management Systems. Corporate Property Asset

Management and Estates Management.

Resources and Finance Goireasan agus Ionmhas



Liz Denovan

Executive Chief Officer of
Resources and Finance

Phone: 01463 702162

Email: liz.denovan@highland.gov.uk

Secretary: 01463 702162

FUNCTIONS

Annual Accounts and Quarterly Financial Performance Reporting
Benefits
Corporate Business Support
Financial management support to Council Services

Health and Safety
HR (Human Resources)
ICT & Digital Services
Insurance
Learning and Development
Occupational Health, Safety & Wellbeing
Payroll and Pensions
Procurement

Revenues
Taxation
Trade Union Partnership
Treasury Management
Valuation Joint Board
Support
Welfare (Benefit take up)

Corporate Finance and Commercialism

Edward Foster

Head of Corporate Finance and Commercialism

Phone: 01463 702302

Email: finance@highland.gov.uk

Accountancy. Financial monitoring. Development of revenue and capital budgets. Treasury management. Pension Fund investment strategy & management. Taxation. Insurance - including Tenants Home Contents and Community Schemes. Payroll and pensions administration. Payment of creditors. Procurement.

People and ICT

Elaine Barrie

Interim Head of HR

Phone: 01463 702003

Email: elaine.barrie@highland.gov.uk

Leadership development and member training. Developing HR policies, procedures and strategies. Supporting managers in people management. Supporting Service workforce planning. Provision of health and safety advice, monitoring, training and investigations. Employee relations and partnership working with unions. Managing and promoting a positive approach to occupational health and wellbeing across the workforce.

Revenues and Customer Services

Sheila McKandie/Alasdair Bruce

Head of Revenues and Customer Services

Phone Sheila: 01463 702411

Phone Alasdair: 01478 613801

Email: finance@highland.gov.uk

Administration and collection of council tax, non-domestic rates and Business Improvement Districts. Assessment and payment of Council-administered entitlements including Housing Benefit, Council Tax Reduction, Free School Meals and School Clothing Grants. Scottish Welfare Fund administration, payment and provision of goods and services. Corporate management and collection of Sundry Debts. Corporate Income Management. Corporate Business Support services. Corporate management and provision of benefit take-up and welfare advice services. Development of all related policies and procedures including management and development of associated IT systems.

ICT

Jon Shepherd

Interim Head of ICT and Digital Transformation

Phone: 01463 702343 **Mobile:** 07733 301919

Email: jon.shepherd@highland.gov.uk

Provision of Information Technology and communications for all Council staff, school pupils and buildings. Management of external ICT supplier contracts. Transformation of Council services and processes through use of digital technology. Development of ICT and Digital strategies and policies. Information management and security.

Transformation Cruth-atharrachadh



Allan Gunn

Interim Executive Chief Officer of
Transformation

Phone: 01463 702491

Email: allan.gunn@highland.gov.uk

Secretary: 01463 702861

FUNCTIONS

Business Analysis

Business Change Management

Business Improvement

Programme Management

Project Management

Transformation - Business Change Team (Delivery)

Transformation - Strategy (Alignment/Direction)

Transformation - Strategic Change Team (Control/Assurance)

Customer Service Centre

Ionad Seirbheis Luchd-ceannaich

Whether contact is made in person, by phone or over the internet, the Council aims to deal with customer enquiries at the first point of contact, providing a high standard of customer care.

Our Customer Services Centre at Alness deals with all general enquiries from the public.

Customer Service Centre

Due to the current emergency, the way you contact us has changed

Phone us

8am to 5pm, Monday to Friday.

Our friendly, experienced staff are there to help you with any council enquiry and provide access to a wide range of services. If we cannot help, we will arrange for a specialist to deal with your enquiry.

COVID-19 Free Helpline: 0300 303 1362

Requesting help whilst Shielding: 01349 886669

Roads, Flooding and Street Lighting, emergency reports only: 01349 886601

Council house repairs, pest control, housing applications and rent enquiries: 01349 886602

Domestic and commercial waste issues only: 01349 886603

Entitlement (Blue Badge, Travel and National Entitlement Cards)
10am to 2pm Tuesday to Thursday.
Closed on Mondays and Fridays: 01349 886604

Make a payment by Debit or Credit Card: 01349 886605
This number operates everyday for Council Tax and Rent payments.

Social Work Childrens Services 01463 644460

Social Work Out of Hours Team in Highland: 01349 886604
9am to 5pm Monday to Friday. Open all day on weekends and public holidays.

This number is routed directly to the social worker on shift who will take your call. There is also a facility for leaving a message should the line be engaged.

Email us

Planning and building standards: eplanning@highland.gov.uk **Licensing:** licensing@highland.gov.uk

Elections helpline: election@highland.gov.uk **For registration queries:** ero@highland.gov.uk

Communication help

Textphone **01349 886665** for deaf or hard of hearing people.

Office locations

Due to the current emergency, the majority of our offices are currently closed.

Service Point Network

Lìonra nan Ionadan Seirbheis

Our network of 22 Service Points is a demonstration of our commitment to local service delivery, enabling the public to access advice and information.

In 19 of our Service Points, we also provide a registration service, enabling the public to register births, marriages and deaths as well as conducting civil marriages and partnerships. We also have a dedicated registration office in Inverness.

At the present time, due to the current emergency, all Service Points and Registration offices are closed to the public.

Caithness, Sutherland and Easter Ross

Caithness: Thurso*, Wick*.

Sutherland: Bettyhill*, Dornoch*, Golspie*, Lochinver.

Easter Ross: Alness*, Invergordon, Tain*.

Ross, Skye and Lochaber

Ross: Dingwall*, Gairloch*, Ullapool*.

Skye: Broadford*, Kyle*, Portree*.

Lochaber: Fort William*.

Inverness, Nairn and Badenoch & Strathspey

Inverness: Fort Augustus*, Town House (Inverness).

Nairn: Nairn*.

Badenoch & Strathspey: Aviemore*, Grantown*, Kingussie*.

* These Service Points also provide a registration service.

www.highland.gov.uk/servicepoints

Registration Office

The Inverness Registration Office is at the Highland Archive and Registration Centre, Bught Road, Inverness.

Citizens Advice Bureau

Registration is also available at the Citizens Advice Bureau in Kinlochbervie.

Access Points

There are 10 Access Points that are here to help customers contact the council – these are based in local libraries in Ardersier, Bonar Bridge, Brora, Fortrose, Helmsdale, Kinlochleven, Lairg, Lochcarron, Mallaig and Muir of Ord.

At the present time, due to the current emergency, all Access Points are closed to the public.



To request this booklet in an alternative format e.g. **large print**, braille, computer disk, audio tape or suitable language please contact:

Corporate Communications, The Highland Council,
Glenurquhart Road, Inverness IV3 5NX

Phone: 01463 702022

Email: corporate.communications@highland.gov.uk

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